Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (Sem.-4)
FRONT OFFICE OPERATIONS-II
Subject Code: BHMCT-405-18

M.Code: 77794 Date of Examination: 13-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks
 each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

- 1. Write short notes on :
 - a) Late charges
 - b) Guest Allowances
 - c) City Ledger
 - d) Charge privileges
 - e) ECO
 - f) VPO
 - g) House limit
 - h) Posting Master Account
 - i) Brief about establishment of end of the day
 - j) City Folio.

SECTION-B

- Draw a neat format of C-Form.
- Brief about various methods of guest accounts settlement.
- 4. Write various important factors needed to be kept in mind for effective cash control.
- 5. Discuss various modes of settlement of bills that are opted by hotel in details.
- 6. What are the various types of vouchers maintained by front office? Brief only.

SECTION-C

- Discuss the process of night auditing in detail. Also brief about various types of reports which are prepared by a night auditor during night auditing process.
- How has the role of information technology evolved in the hospitality industry since the days when properties were operated through manual mode? Illuminate.
- Define Front Office Accounting. Discuss the major functions of Front Office Accounting system using the format of accounting cycle.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

1 M 77794

(52)-1897

2 M-77794

(67) 139

| | - | 7-7- | |
|----------|---|------|------|
| Roll No. | | | |

Total No. o. rages: 02

Total No. of Questions : 69

BHMCT (Sem.-4) FRONT OFFICE-IV Subject Code: 8H-208 M.Code: 14547 Date of Examination: 16-12-2023

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES

- 1. SECTION-A IS COMPULSORY consisting of TEN questions carrying ONE mark
- SECTION-B contains FIVE questions carrying 21/, (Two and Half) marks each and students has to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

- 1. Write short notes on :
 - a) FOREX
 - b) Occupancy report
 - c) Emergency Key
 - d) Message slip
 - c) Wake up call register
 - f) C class fire
 - g) Travellers Cheque
 - h) End of the day
 - i) House Limit
 - j) Write "Comment allez-vous" in English.

Le Swell

Sec. 17:54

- 2. Discuss the importance of security systems in the hotels.
- 3. What are the functions of Night audit?
- 4. What are the qualities of a good telephone onergion?
- 5. What is Information rack? How it is beneficial in maintaining smooth operations?
- 6. How to handle a drunken quest in the hotel?

SECTION-C

- 7. Discuss the step by step procedure for performing night audit in fully automated system.
- 8. Discuss the appropriate procedure to check in a VIP guest.
- 9. What are the different types of registers maintained in telephone exchange in hotels?

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

11M 10507

[55]-3180

21 W - 45 17

1.10

| Roll No. | | Total No. of Pages: 02 |
|----------------------|--|---------------------------------------|
| Total No. of Questic | ons : 09 | |
| | BHMCT (S | em.—4) |
| AC | COMMODATION | OPERATIONS-III |
| | Subject Code : B | HMCT-407-18 |
| | M.Code : Date of Examination | |
| Time : 3 Hrs. | Date of Examination | |
| | | Max. Marks : 60 |
| INSTRUCTIONS TO C | ANDIDATES : | |
| 1. SECTION-A IS CO | MPULSORY consisting | g of TEN questions carrying TWO marks |
| | | arrying FIVE marks each and students |
| | | |
| 3. SECTION-C conta | ins THREE questions ny TWO questions. | carrying TEN marks each and students |
| and to attempt a | ny I wo questions. | |
| | | |
| | SECTION | N-A |
| 1. Write briefly: | | |
| a) Dirty dozen | | |
| b) Inspection chec | klist | |
| c) Damask | | |
| d) Linen par | | |
| c) Seamstress | | |
| O Deep street | | |
| f) Deep cleaning | | |
| g) Second service | | |
| h) Tarnish | | |
| i) Selvedge | | |
| i) Crinkling. | | |

SECTION-B

- List the checkpoints mentioned in the checklist for room inspection used by housekeeping supervisor of a hotel.
- 3 Explain the linen exchange procedure in hotel. Discuss with flow chart,
- 4. Classify cleaning based on the frequency they are carried out giving suitable examples.
- With the help of neat diagram, explain any two types of basic weaves used to make fabric.
- 6. What are the functions carried out in Tailor room?

SECTION-C

- Design a uniform for Front Office Employees (male & female) in a luxury five star hotel.
 Justify your choice of design and fabric that you have used in designing the uniform.
- 8. What is EPNS? Explain any three methods employed to clean EPNS.
- Classify fibres. Compare the characteristics of Animal fibres and Vegetable fibres giving suitable examples.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

1 | 77796

2 | 77796

Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (Sem.-3,4)
ACCOUNTING SKILLS FOR HOSPITALITY

Subject Code: BHMCT-409-18 M.Code: 77798 Date of Examination: 15-12-2023

Time: 3 Hrs.

Max. Marks: 60

INSTRUCTIONS TO CANDIDATES :

- SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

- 1. Write briefly :
 - a) Define USHA.
 - b) What is Internal control?
 - c) Differentiate between Journal & Ledger.
 - d) What is meant by Internal audit?
 - c) What is Cash book?
 - f) What are outstanding expenses?
 - g) What are current assets?
 - h) What is suspense account?
 - i) What are contingent liabilities?
 - j) Pen down the advantages of Uniform accounting System.

SECTION-B

2. Differentiate between Internal and Statutory Audit.

- Discuss the importance of cash book.
- Pen down the advantages and limitations of trial balance.
- 5. Pen down the drawbacks of allocation.
- 6. Differentiate between Trading and profit& loss account and balance sheet.

SECTION-C

114

7. From the following Trial Balance, prepare final accounts

TRIAL BALANCE as on 31" Dec. 2008

| Particulars | Dr. Amount (Rs.) | Cr. Amount (Rs.) |
|------------------|------------------|------------------|
| Capital | | 20,000 |
| Sundry Debtors | 5.400 | |
| Drawings | 1,800 | |
| Machinery | 7,000 | |
| Sundry Creditors | | 2,800 |
| Wages | 10.000 | |
| Purchases | 19,000 | |
| Opening Stock | 4.000 | |
| Bank Balance | 3,000 | |
| Carriage Charges | 300 | |
| Salaries | 400 | |
| Rent and Taxes | 900 | |
| Sales | | 29,000 |
| | 51,800 | 51,800 |

Additional Information:

- a) Closing stock Rs.1200
- b) Outstanding Rent Rs.100
- c) Depreciation on Machinery 10%
- d) Wages Prepaid Rs.400
- Pen down the contents of Income Statement with schedules and balance sheet with dummy figures.
- Discuss characteristics of Internal control and the steps in implementation and review of internal control.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.-3,4) INTRODUCTION TO INDIAN COOKERY

Subject Code : BHMCT-401-18 M.Code : 77790 Date of Examination: 08-12-2023

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

- 1. SECTION-A Is COMPULSORY consisting of TEN questions carrying TWO marks
- SECTION-B contains five questions carrying five marks each and students have to attempt any FOUR questions.
- 3. SECTION-C contains THREE questions carrying TEN marks each and students

SECTION-A

- 1. Write briefly :
 - a) Mughlai cuisine
 - b) Panch foran
 - c) Dum cooking
 - d) Tandoor
 - c) Khaman
 - f) Bhatura
 - g) Curry leaves
 - h) Roh di kheer
 - i) Dastarkhawan
 - Tharamis.

SECTION-R

- 2. Write a note on Indian sweets.
- 3. Write down the specialty of Bengali cuisine.
- Write a note on origin of tandoor cooking and any special equipment required to make tikken.
- . What are the salient features of Gujrati cuisine?
- Write down the standard recipe of Marination used in making of tikkas.

SECTION-C

- Write in detail about the Punjabi cuisine
- 8. What are the salient features of Bohri cuisine?
- "Tandoor plays important role in Indian cuisine." Justify the statement.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

| Roll No. Total No. of Questions: 09 BHMCT (UGC) (FOOD & BEVERAGE SERV Subject Code: BH M.Code: 77 Date of Examination Time: 3 Hrs. | ICE OPÉRATIONS-II MCT-403-18 | | | | |
|--|-------------------------------------|--|--|--|--|
| | Max. Marks : 60 | | | | |
| INSTRUCTIONS TO CANDIDATES: 1. SECTION-A is COMPULSORY consisting of each. 2. SECTION-B contributions. | of TEN | | | | |
| 2. SECTION-B contains FIVE questions can | The questions carrying TWO marks | | | | |
| SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions. | | | | | |
| have to attempt any TWO questions. | arrying TEN marks each and students | | | | |
| SECTION | A | | | | |
| I. Explain briefly : | | | | | |
| a) Proof | | | | | |
| b) Tannin | | | | | |
| c) Viticulture | | | | | |
| d) Remuage | | | | | |
| e) Vintage Champagne | | | | | |
| f) Solera System | | | | | |
| g) Cheddar | | | | | |
| h) Sour Beer | | | | | |
| i) Cask conditioned Beer | | | | | |
| j) Chaptalization. | | | | | |

SECTION-B

- Explain Coffey still method of Distillation.
- Write down the terms with their capacities used to refer to Champagne bottle.
- What are the styles of Sherry? Explain the characteristics of each.
- Give at least five guidelines for pairing wine and food.
- Explain various styles of Lager Beer.

SECTION-C

- Explain the Methode Champenoise and name three main producers or houses of Champagne.
- Enumerate the wine laws governing the production of Italian Laws. Name three red and white Italian wines.
- Explain step by step manufacturing process of beer. List eight International Beers with country of origin.

NOTE: Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

1 | N-77792

(52)-1984

2 M-77792



Total No. of Pages: 02

Total No. of Questions: 09

BHMCT (Sem.-3) FOOD AND BEVERAGE CONTROL Subject Code: BH-211

M.Code: 14536 Date of Examination: 20-12-2023

Time: 3 Hrs.

Max. Marks: 30

INSTRUCTION TO CANDIDATES:

- SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
- SECTION-B contains FIVE questions carrying 2¹/₂ (Two and Half) marks each and students has to attempt any FOUR questions.
- SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

- 1. Write short notes on :
 - a) Store Ledger
 - b) ABC Analysis
 - c) Rotation of stocks
 - d) Transfer notes
 - e) Standard Portion Size
 - f) Centralize Purchase
 - g) Invoice
 - h) KOT
 - i) Credit Sales
 - j) LIFO

SECTION-B

- 2. Briefly explain Economic Order Quantity.
- 3. Write a short note on Blind Receiving.
- 4. Discuss the advantages of Standard Yield.
- 5. List down the factors to be considered while fixing selling price.
- 6. What do you understand by Meat tag?

SECTION-C

- 7. Distinguish between perpetual inventory control and physical inventory control.
- 8. State and briefly explain the steps involved in purchasing procedure.
- 9. Explain different approaches for calculation of selling price.

NOTE : Disclosure of Identity by writing Mobile No. or Making of passing request on any page of Answer Sheet will lead to UMC against the Student.

1 | 1 | 65.54

1851-2331

2 M-14535

998 235